

Service Bulletin

Service Bulletin - Technisches Rundschreiben - Circulaire Technique - Circular Tecnica

Date:: 21 July 2016

Object: shock absorber spring preload adjuster support plate substitution

Product: **Turismo Veloce (all versions)**

Further to a continuous quality monitoring of our product, we decided to introduce a new shock absorber spring preload adjuster support plate.

We ask you to provide the control and eventual update during the pre-delivery and before consignment to the customer, during a service operation or at the first convenient opportunity at your workshop.

It is therefore necessary to update the following VIN numbers:

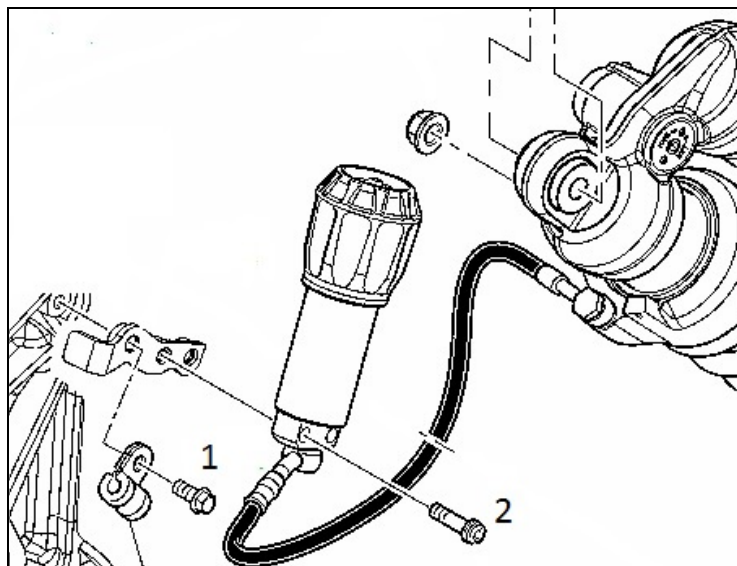
- **TURISMO VELOCE model fino a VINV001790 included**

MATERIALS TO BE ORDERED:

- N° 1 part cod. 8000C3196 SUPP. REGOLATORE PRECARICO
- N° 2 parts cod. 8F00B2688 VITE TCEIF M6X1-L25

OPERATING PROCEDURE FOR THE REPLACEMENT OF THE SHOCK ABSORBER SPRING PRELOAD SUPPORT PLATE:

- Remove the fixing screw of the shock absorber spring preload adjuster support plate (1) and the spring preload adjuster fixing screws (2):



- Replace the plate with cod. 8000C3196 and rearrange the spring preload adjuster using the screws cod. 8F00B2688, tightening 10 Nm with Loctite 243
- Rearrange the new shock absorber spring preload adjuster support plate and tighten at 10 Nm with Loctite 243
- Complete the motorcycle in all its parts, for anything not indicated, refer to the service manual.
- Test the motorcycle before delivery to the customer.

When the work is completed, you can send the warranty request for reimbursement.

Warranty refund procedure:

Send Warranty Claim for reimbursement, in addition to the full details of the motorcycle and parts codes/quantity, indicating the following details:

- Warranty type = GS
- Special warranty number = 2809
- Spare part: N°1 8000C3196 SUPP. REGOLATORE PRECARICO
- Spare part : N°2 8F00B2688 VITE TCEIF M6X1-L25
- Operation code: O 999
- Labor time: 0,3 ore
- Problem code: 099

In the note of the warranty claim, please refer to service bulletin N°169.

The reimbursement of the warranty claim will be processed through Invoice, as usually.

To minimize any inconvenience for customers, We invite you to perform the operations described above in the shortest time possible, inviting customers directly at your workshop .

In fact, experiences consolidated also by other brands in similar cases demonstrate that customers especially appreciate the availability and the sensibility of the dealers and They are willing to associate the updating work to other purchases (examples: services, clothes purchasing, purchase of merchandising, etc).

Thanking you in advance for your cooperation, we remain at your disposal for any technical / commercial support.

Best Regards,
MV AGUSTA MOTOR S.p.A.
Technical Service Support